Ostomy Life Study 91/5102

Insights contributing to raise the standards of ostomy care:

This edition of the Ostomy Life Study presents a new perspective on quality of life measurements, and shares new data on the relation between body shape, convexity solutions and leakage concerns. Also: A discussion of how much we actually know about convexity – and how to best use that knowledge to provide the best treatment for people with an ostomy, hereby helping them to live a good life.

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Insights that matter

Welcome to the Ostomy Life Study 2015/16. The Ostomy Life Study aims to share interesting and inspiring knowledge about living with an ostomy and using ostomy pouching systems.

With the Ostomy Life Study Coloplast commits to conduct yearly life studies exploring clinically relevant themes. The Life Studies will provide insights on the everyday challenges people face. The Life studies will be developed in close cooperation with the Global Coloplast Ostomy Forum (COF) represented by international experts within ostomy care¹. In this issue, the focus is on the guiding star in ostomy care: Helping people with an ostomy live a good life.

A new perspective on how to approach quality of life measurements is introduced, moving away from 'quality of life' as a general and abstract term, and towards a much greater awareness of the actual, small everyday situations that can make or break a good life.

Coloplast Ostomy Forums (COF) have for years contributed to providing a better understanding of the needs of people with challenging peristomal areas including poor positioning of the ostomy opening, and it is getting increasingly clear that there is a huge potential for improving the quality of life for this specific group of people.

Could the world of ostomy care become better at recognizing a need for a convex solution early, avoiding a trial and error phase that negatively impacts the quality of life of the patient? Are there practices or beliefs that are hard to overcome and therefore preventing healthcare professionals from bringing in new evidence-based treatment solutions?

In researching the cross-section of convexity and quality of life, many ideas and concepts were illuminating and inspiring. In this publication, some of these insights are shared, and hopefully you will agree that this is a fascinating area in need of much more exploration in the future, as convexity research and products improve.

Lena Ehmsen Lachenmeier

Director of Medical Marketing at Coloplast A/S

COF (Coloplast Ostomy Forum) was established in 1995, and today involves more than 500 ostomy nurses. There are national COF boards in more than 20 countries
around the globe. The Global COF group consists of 15 ostomy nurses from 11 different countries with many years of experience and high level of expertise within
ostomy care.

There is more to quality of life than just a score

What is quality of life?

In health sciences, quality of life is often associated with health-related aspects such as; being able to get out of bed, walking around and not feeling pain. However, for people depending on medical devices, there may be much more to quality of life than just the basic human functions.

- · Are you able to shampoo your hair?
- · Are you able to bend down and pick up things from the floor?
- · Are you able to open car doors?
- · Are you able to do daily activities such as gardening, shopping, exercising etc.?

All of the above are simple activities that may affect how a person perceives their quality of life based on their experiences and daily challenges. Hence, it is important to understand that quality of life is a term covering much more than just a generic score.

Quality of life for people living with an ostomy

Having an ostomy and adjusting to a new life situation with altered bodily function can be physically and mentally overwhelming. The loss of control and the sudden dependence on an ostomy pouching system just adds to the challenges a person with an ostomy has to deal with. A wide variety of ostomy pouching systems and accessories exists and finding the right pouching systems that fits and fulfills the needs for the individual may feel like finding a needle in a haystack.

An ostomy barrier with a less than optimal fit may increase the risk of leakage and peristomal skin complications. The fear and worries of leakage may lead to interruption of sleep and avoidance of social and physical activities². Needless to say, the ostomy barrier can have a great impact on the health-related quality of life for people living with an ostomy.

Understanding the underlying factors of quality of life when using an ostomy pouching system – a new assessment tool

Based on input from ostomy care experts and users of ostomy pouching systems a new assessment tool has been developed to get a better understanding of how ostomy pouching systems affect everyday life, and how it impacts the health-related quality of life. The new assessment tool consists of four key quality of life categories, each including a number of questions related to the use of an ostomy pouching system.

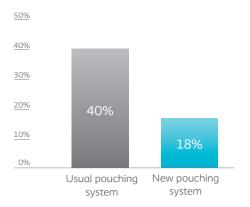
- Discretion (e.g. visibility under clothing, being self-conscious about the appearance)
- · Comfort (e.g. comfortable to wear, not noticing pouching system, sleeping through the night)
- · Confidence (e.g. confident not leaking, smell, being physically active)
- Social life and relationships (e.g. social life restrictions, avoiding close relationships)

The questions are rated on a five-point scale from 'strongly agree' to 'strongly disagree'.

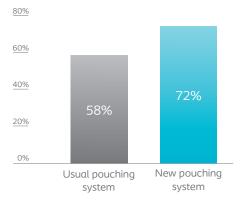
Results from a recent clinical study³

The new assessment tool has been successfully used in a recent clinical study investigating the performance of newly developed pouching system compared with the participants usual pouching system. Several aspects have been identified, including how the new ostomy pouching systems provide a significantly improved difference, for almost all the users, in quality of life-related issues. Presented in the figures below are examples of questions and results of the amounts of participants that chose 'strongly agree' and 'agree'. The four questions are among a series of questions under four domains related to Discretion, Comfort, Confidence and Social life and relationships.

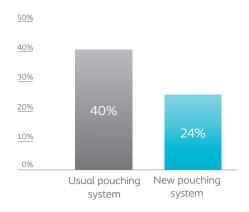
Discretion The ostomy pouching system limited the choice of clothes that I could wear



Confidence I felt confident that I could spend the night away from home despite wearing the ostomy pouching system

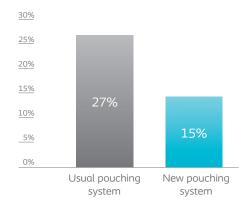


Comfort The ostomy pouching system disrupted my sleep during night



Social life and relationships I worried

about whether the ostomy pouching system would affect my sex life



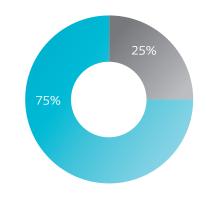
Convexity - the next frontier?

How much is actually known about convexity? While research is sparse, Coloplast data^{4,5} can cast some light on an area that looks to be the next frontier in ostomy care.

From these data sets it appears that there is a large group of patients for whom convex solutions are potentially relevant. It is also clear that many in this group of patients are struggling with their existing solutions.

There is evidence of a high degree of worrying about leakage - and higher actual leakage experience than other ostomy patients. Data also shows that these concerns greatly impact quality of life for the patients negatively.

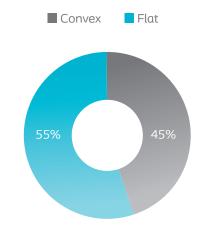
With these facts, it seems there is all the more reason to focus on giving people with a need for convexity the best possible solution and treatment in the future, through both scientific research and product innovation.



Coloplast estimates that three out of four people having ostomy surgery leave the hospital using a flat barrier and this has been the case over the past years

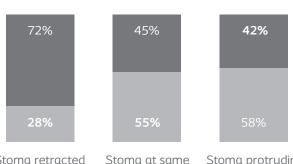
> Convex Flat

However, looking at Coloplast Community data⁴, almost half the users end up using a convex product



There is a clear relation⁴ between usage of convex products and the height of the stoma (above or below skin level)



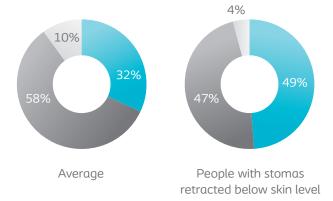


Stoma retracted below skin level level as the skin

Stoma protruding above skin level

And there is also a link between the height of the ostomy and leakage issues: On average 32% experience leakage daily/weekly. However, this is the case for 49% of people with stomas retracted below skin level⁴.





93% of convex users worry about leakage and 81% have experienced leakage in the last 6 months⁵



Even worrying about leakage leads to change in behavior for the patients: More use of accessories and more frequent visits to their nurse⁵

54% use accessories (e.g. tape, rings, paste)

43% change their product more often

32% seek advice from their ostomy care nurse

22% try another product (e.g. a new brand or adhesive type)

18% live with it/accept it

14% seek advice online

11% seek advice from the manufacturer

6% seek advice from peers/other ostomates

But worrying about leakage also impacts their everyday life negatively in many other ways⁵

45% limit their choice of clothing

45% wake up at night

35% limit their physical activities

35% limit how often/how far they travel

32% limit their social activities

28% limit their professional activities

22% adapt their diet

22% avoid intimate relations

21% don't believe it has any impact

20% avoid close physical contact

11% isolate themselves

11% are afraid of meeting new people

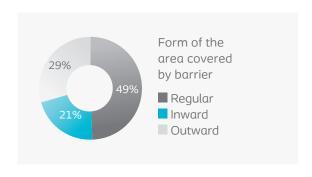
11% worry that their family feels awkward around them

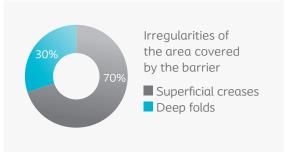
Making the right choice

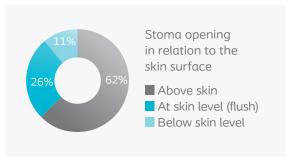
In light of the data in this publication, it is important to be able to recognize a need for a convex solution – and avoid a trial and error approach. With this in mind, the Global Coloplast Ostomy Forum (COF) and numerous national COF sessions have contributed to develop BodyCheck™ which uses Body Profile Terminology, a common language to describe the peristomal body profile to guide nurses make the best pouching system (and at times supporting products) for their patients.

bodycheck.coloplast.us

Data from 8041 self-assessments⁶ show that 21% have an "inward area"⁷, 30% have "deep folds" and 37% have the "opening of the ostomy at or below skin level". These situations are all indicators for considering the use of a convex product.







It should be noted that data represents only online users and non-professional assessments.

Step 1: Identify the body profile⁶



Regular: The area⁷ is more or less level with the abdomen



Inward: The area 7 sinks into the abdomen



Outward: The area⁷ rises from the abdomen creating a peak

Step 2: Identify the position of the ostomy opening



Above skin surface



In level with skin surface



Below skin surface

Myths & facts about convexity

What is a myth? A myth can be defined as a widely held belief or idea that must be considered untrue based on the available evidence. In many cases myths are stories that allow a culture to continue to hold on to a particular belief, even if this belief is contradicted by evidence.

Myths influence us in subtle ways. If a myth is strong enough, it can even influence how personal experiences are interpreted. In a way, myths can change the way reality is perceived, in what is known as "confirmation bias".

If, for instance, a certain treatment is believed to be the most effective, any supporting experience is likely to be considered as definite proof, 'confirming' the belief as true – even if the experience was really just an exception.

On the other hand, if an experience contradicts popular belief, it will often simply be dismissed as being "the exception that proves the rule".

Of course, this doesn't mean that nurses should not trust their experiences – quite the contrary. But the experience-based knowledge should be considered together with all the evidence-based knowledge, where such scientific evidence exists.

Why is this important for nurses? Because even with a high level of personal experience it will still be a subset of the total evidence for or against a given treatment or practice.

Together with the experts of the Coloplast Global COF board, some common questions about convexity were discussed. Is there enough scientific clinical evidence to determine what beliefs are facts and which are myths? Where is there a need for more research?

Question #1 How much do we really know about convexity?

Despite the many convex products, leakage is still a critical issue and research on convexity is in its infancy. With the variety of convex solutions available, the knowledge base on how and when to use convex solutions should be convincing. But reality shows that there is very little solid research and evidence-based findings⁸ available, stressing that it is important to be observant and aware of the few scientific articles that are available. It is clear that there is a need to learn a lot more about convexity to make the best possible decisions.

Question #2 Does convexity cause more pressure complications?

This seems to make intuitive sense, and traditional convex solutions are often associated with risk of pressure injuries when discussed in the circles of ostomy care experts. But the reality is that evidence is insufficient to document if and how convexity and pressure complications are related. More than three out of four of the COF experts agreed that in their professional experience, they had no proof of a direct relation. At least, it is an area where more evidence is needed.

^{8.} Elaine Cronin, Senior Stoma Care Nurse, St Mary's Hospital, London, Gastrointestinal nursing no 6 no 2 March 2008

^{9. (}Use of Convexity in Pouching A Comprehensive Review Jo Hoefl ok Julia Kittscha Paris Purnell) J Wound Ostomy Continence Nurs. 012;40(5):506-512. Published by Lippincott Williams & Wilkins

^{10.} British Journal of Nursing, 2001, Vol 10, No 15" McKenzie and Ingram

^{11.} Coloplast for Security, Marketing material, Coloplast – guidelines based on literature review & experience based knowledge.



Question #3 Is convex a poor choice for newly created ostomies because of a risk of mucocutaneous separation?

As discussed on page 6 there is data to suggest that convex solutions are perhaps underrepresented among new ostomy patients. Perhaps some nurses are cautious in recommending a convex solution right after surgery even though their professional judgment tells them that it would be the optimal solution? Could the perception of increased risk of mucocutaneous separation be one of the reasons? Again, there is not a lot of evidence, but the available evidence does not confirm this concern nor has it been proven through research¹⁰. This is supported by the COF experts, where **11 of 12 consider this a myth based on their practical experience.**

Question #4 Can convex in combination with a ring cause pressure complications?

While there is no evidence that convex solutions are problematic as such, there is indeed some scientific literature suggesting that the addition of a ring to a traditional convex solution could cause 'intense pressure'⁸. Is this a fact, then? The quoted study stresses that **this effect is observed for 'some' patients, but not all.** This matches with the feedback from the Global COF experts, where about half of the group had observed this phenomenon.



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Question #5 Does deep convex cause more pressure complications than light convex?

When looking at the traditional deep convex appliances, it does feel like the hard shells could cause more pressure. Yet, the evidence shows that a light convex solution can actually place the same or more pressure on the skin¹¹, perhaps suggesting that it's more about finding a good fit for the individual patient, rather than about the depth of convexity. Three out of four of the COF experts agreed that deep convex doesn't necessarily cause more pressure complications than light convex.



For the good of the patient?

Could a more proactive decision on flat versus convex save patients from unnecessary leakage experiences?

In the research for this publication, two important facts quickly surfaced:

- 1 Convex solutions are less represented among new ostomy patients than later in life
- **2** For many of the presumed complications associated with convexity, the contribution of convexity has not been proven, as the relation to convex solutions is not supported by strong evidence. There are indications that other factors, such as a belt or a ring, may be contributing to the complications observed.

So, if data demonstrate that almost half of all patients will eventually end up with a convex solution, why are so many of them starting with a flat solution?

The Global COF experts highlighted a number of interesting points when meeting in September 2015. The overall consensus was clear: "Professional clinical judgment should always overrule 'what we usually do".

The Global COF experts described the choice of convex as sometimes following a very conservative approach. It was also discussed that less experienced nurses may only explore the choice of convex following a trial and error process with flat barriers. Why is that?

It may be because most less experienced nurses have less experience with convex ostomy barriers, so recommending convex can be perceived to be more risky, requiring more expertise and follow-up with the patient.

When also considering variables in the peristomal area and the positioning of the stoma opening (e.g. choosing between deep/soft/light-convex shells), the decision becomes even more complex.

So on one hand, being more proactive in recommending convex solutions when appropriate, can be a less comfortable choice for the less

experienced nurse. On the other hand, it may save some patients from a trial and error period where they experience leakage issues. Based on the discussion around myths and facts and current available evidence, this inconvenience for the patient seems unnecessary. It might be a matter of sufficient training of less experienced nurses – maybe initiated already at nursing schools.

According to the Global COF experts, knowledge of the Body Profile Terminology, illustrations and methodology can help make the right decision even for less experienced nurses. BodyCheck $^{\text{TM}}$ is a simple tool that can serve as a 'first-choice' guideline, helping nurses to make the right pouching system and supporting products recommendation as early and quickly as possible.

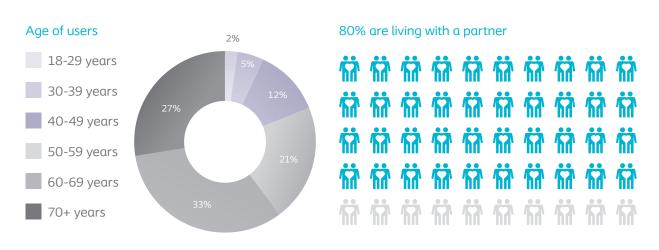
Knowing that a large percentage will need a convex solution at some point, that there is a lack of evidence that convex solutions lead to additional complications, and that choosing the optimal ostomy pouching system may have a huge impact on quality of life, it is clear that it is of great importance to correctly identify when to recommend a convex solution¹². But it is also clear that there is a need for a lot more knowledge, both evidence-based and documentation from personal experience, to consistently be able to make the right choice - for the good of the patient.

A snapshot of the ostomy market

Demographic data from the global Ostomy Life Study^{13,14}

n = 4138









Colostomy



Ileostomy

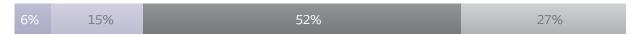


Urostomy



When did you have your first ostomy surgery?

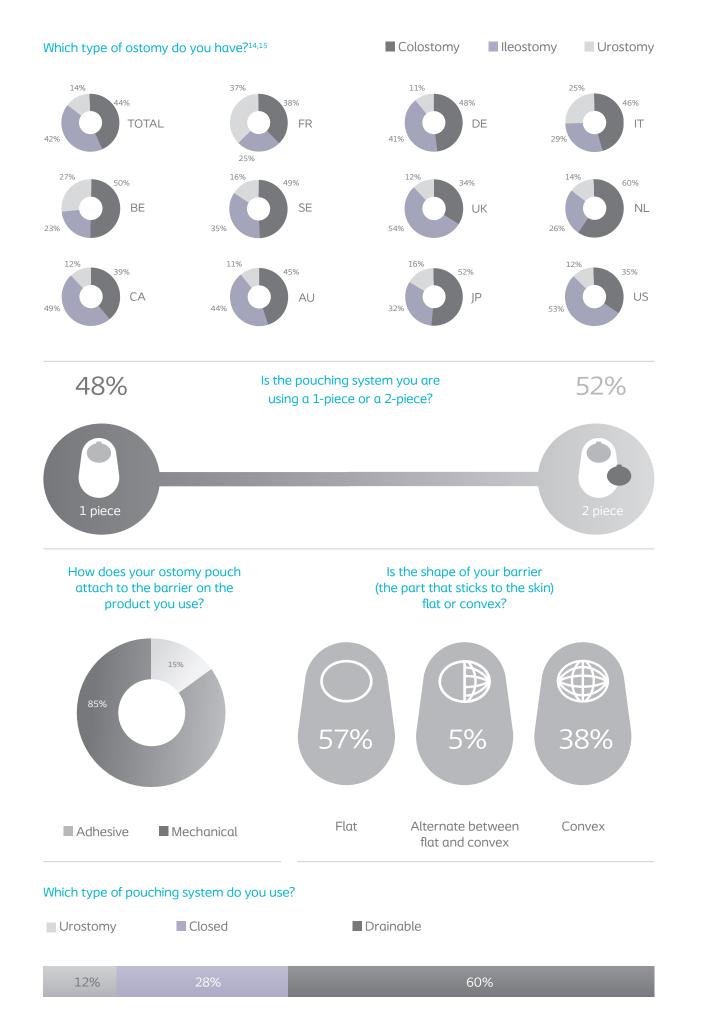




^{13.} Global includes following countries: FR, DE, UK, NL, IT, BE, SE, US, CA, AU, JP

^{14.} Claessens et al. 2015. The Ostomy Life Study: The everyday challenges faced by people living with a stoma in a snapshot, Gastrointestinal Nursing, 13, 33-38.

^{15.} Zeeberg 2015, Coloplast CRM data on Stoma Type in Italy. Data on file.



Coloplast develops products and services that make life easier for people with very personal and private medical conditions. Working closely with the people who use our products, we create solutions that are sensitive to their special needs. We call this intimate healthcare.

Our business includes ostomy care, continence care, wound and skin care and urology care. We operate globally and employ more than 13,000 employees.

