

Why is my catheter supplier saying that my catheter isn't covered by insurance?



The truth is:

The supplier is either misinformed or <u>chooses</u> not to provide the preferred catheter. Insurance companies that cover catheters do not dictate which catheter brand patients receive.

All intermittent catheters are grouped into one of three billing codes:

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HCPCS	A4351	A4352	A4353
Description	Intermittent urinary catheter, straight tip, with or without coating (teflon, silicone, silicone elastomer, or hydrophilic, etc.), each	Intermittent urinary catheter, coudé (curved) tip, with or without coating (teflon, silicone, silicone elastomeric, or hydrophilic, etc.), each	Intermittent urinary catheter, with insertion supplies
Catheter examples: (list is illustrative and not all inclusive of all products)	 SpeediCath® Standard SpeediCath® Compact Female SpeediCath® Soft Self-Cath® Off Brand Uncoated Off Brand Pre-lubricated 	 SpeediCath® Coudé Self-Cath® Coudé SpeediCath® Flex Coudé Pro Off Brand Uncoated Off Brand Pre-lubricated 	 SpeediCath® Flex Set SpeediCath® Compact Set SureCath® Set Off Brand Uncoated Off Brand Pre-lubricated

If you are told that your preferred catheter is not covered, it most likely means that the supplier chooses not to provide it.

But Your Choice Matters! You know that every patient is unique and choosing the most appropriate catheter is an important decision to ensure proper technique, compliance, and safety.

To ensure your patient receives the catheter <u>you prescribed</u>, write "Dispense as Written" on the prescription and review all incoming prescription requests to ensure your order remains consistent.

Coloplast Care helps patients connect with a supplier who will fill your catheter prescription as written. Consider enrolling all of your new and existing patients in Coloplast Care to ensure they continue to receive the catheter of your choice.

Prior to use, refer to product labeling for complete product instructions for use, contraindications, warnings and precautions

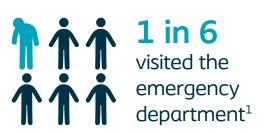
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Coloplast Care reports better patient outcomes

Within the **first 30 days** of starting clean intermittent catheterization (CIC):

Patients not enrolled in a product and lifestyle educational support program needed more care.



visited the department1



Patients enrolled in Coloplast Care reported

47%↓

Reduction in emergency department use1 p=0.036

77%√

Reduction in overnight hospital admissions1 p=0.002

Improvement in adherence to clinician-prescribed CIC frequency¹

Coloplast Care guides your patients from confusion to confidence



Coloplast Care Advisor Individualized follow-up by phone



Product Samples* and Tools



Clinician-validated Product and Lifestyle Education



^{*}Samples available with valid prescription only. Limitations apply.

Each person's situation is unique and risks, outcomes, experience, and results may vary.

Information from Coloplast Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations. You should rely on the healthcare professional who knows your individual history for personal medical advice and diagnosis.



^{1.} Hasan, Shaquib Al; Neal-Herman, Levi; Norman, Holly S.; Zhao, Julie Z.; Carlson, Angeline. Patient Support Program and Healthcare Resource Utilization in Patients Using Clean Intermittent Catheterization for Bladder Management. Journal of Wound, Ostomy and Continence Nursing: September/October 2022 - Volume 49 - Issue 5 - p 470-480 doi: 10.1097/ WON.0000000000000901