



Why is my catheter supplier saying that my catheter isn't covered by insurance?

The truth is:

The supplier is either misinformed or chooses not to provide the preferred catheter. Insurance companies that cover catheters do not dictate which catheter brand patients receive.

All intermittent catheters are grouped into one of three billing codes:

HCPCS	A4351	A4352	A4353
Description	Intermittent urinary catheter, straight tip, with or without coating (teflon, silicone, silicone elastomer, or hydrophilic, etc.), each	Intermittent urinary catheter, coudé (curved) tip, with or without coating (teflon, silicone, silicone elastomeric, or hydrophilic, etc.), each	Intermittent urinary catheter, with insertion supplies
Catheter examples: <i>(list is illustrative and not all inclusive of all products)</i>	<ul style="list-style-type: none"> • SpeediCath® Standard • SpeediCath® Compact Female • SpeediCath® Soft • Self-Cath® • Off Brand Uncoated • Off Brand Pre-lubricated 	<ul style="list-style-type: none"> • SpeediCath® Coudé • Self-Cath® Coudé • SpeediCath® Flex Coudé Pro • Off Brand Uncoated • Off Brand Pre-lubricated 	<ul style="list-style-type: none"> • SpeediCath® Flex Set • SpeediCath® Compact Set • SureCath® Set • Off Brand Uncoated • Off Brand Pre-lubricated

If you are told that your preferred catheter is not covered, it most likely means that the supplier chooses not to provide it.

But Your Choice Matters! You know that every patient is unique and choosing the most appropriate catheter is an important decision to ensure proper technique, compliance, and safety.

To ensure your patient receives the catheter you prescribed, write “Dispense as Written” on the prescription and review all incoming prescription requests to ensure your order remains consistent.

Coloplast Care helps patients connect with a supplier who will fill your catheter prescription as written. **Consider enrolling all of your new and existing patients in Coloplast Care to ensure they continue to receive the catheter of your choice.**

Prior to use, refer to product labeling for complete product instructions for use, contraindications, warnings and precautions.

Reimbursement Disclaimer: Coloplast provides this information for convenience and your general reference only. It does not constitute legal advice or a recommendation regarding clinical practice. Reimbursement, coverage and payment policies can vary from one insurer and region to another and is subject to change without notice. The provider has the responsibility to determine medical necessity. Coloplast does not guarantee coverage or payment of products and Coloplast makes no guarantee that the use of this information will prevent differences of opinion or disputes with Medicare, insurers, or other payers as to the correct form of billing or the amount that will be paid. This information is provided for your general information only and is not intended to replace any advice you receive from your own internal or external insurance coverage consultants, reimbursement specialists or legal counsel.



Coloplast
Care

Coloplast Care reports *better patient outcomes*

Within the **first 30 days** of starting clean intermittent catheterization (CIC):
Patients not enrolled in a product and lifestyle educational support program
needed more care.



1 in 6
visited the
emergency
department¹



1 in 10
had an overnight
hospital admission¹

Patients enrolled in Coloplast Care reported

47%↓

Reduction in emergency
department use¹

p=0.036

77%↓

Reduction in overnight
hospital admissions¹

p=0.002

8%↑

Improvement in adherence to
clinician-prescribed CIC frequency¹

p=0.039

Coloplast Care guides your patients from *confusion to confidence*



Coloplast Care Advisor
Individualized follow-up by phone



Product Samples* and Tools



Clinician-validated Product and
Lifestyle Education

Call 1-866-226-6362 **Email care-us@coloplast.com** **Visit coloplastcareconnect.us**

*Samples available with valid prescription only. Limitations apply.

1. Hasan, Shaquib A; Neal-Herman, Levi; Norman, Holly S.; Zhao, Julie Z.; Carlson, Angeline. Patient Support Program and Healthcare Resource Utilization in Patients Using Clean Intermittent Catheterization for Bladder Management. Journal of Wound, Ostomy and Continence Nursing: September/October 2022 - Volume 49 - Issue 5 - p 470-480 doi: 10.1097/WON.0000000000000901

Each person's situation is unique and risks, outcomes, experience, and results may vary.

Information from Coloplast Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations. You should rely on the healthcare professional who knows your individual history for personal medical advice and diagnosis.